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The Excellence in Higher Education Guide: A Framework for the Design, Assessment and Continuing Improvement of Institutions, Departments and Programs

By Brent D. Ruben

Stylus Publishing. Paperback. Condition: New. 110 pages. The new (8th) edition of The Excellence in Higher Education Guide: A Framework for the Design, Assessment, and Continuous Improvement of Institutions, Departments, and Programs updates and extends the classic EHE series. This edition includes a broad and integrated approach to design, assessment, planning, and improvement of colleges and universities of all types, as well as individual academic, student affairs, administrative and services units. The framework included in the Guide is adaptable to institutions and units with any mission, and is consistent with the current directions within regional and programmatic accreditation as well as the time-tested Baldrige organizational excellence framework. It includes a focus on institutional and learning outcomes assessment, as well as assessment, planning and improvement in other functions, departments and programs. While earlier quality enhancement programs and models focused primarily on incremental, unit and team-based improvement, the EHE framework not only provides a guide organizational leaders in assessing current practices, and but also in identifying the need for, and planning of, a wide range of organizational change initiatives from local and incremental, to organization-wide and transformative. The review process outlined in EHE helps faculty and staff leaders determine when the needed change...



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