# Outsourced Business Studies Curriculum Student Case Questions (Paperback)



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Createspace, United States, 2011. Paperback. Condition: New. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*. Based on the hit movie that inspired the television series, the Outsourced Business Studies Curriculum Student Case Questions are designed for use with the Outsourced Educational Edition DVD and the Outsourced Business Studies Curriculum Teacher s Guide. Told through the story of a customer service manager sent to India to train his own replacement in a call center, Outsourced highlights critical issues pertaining to the global economy, and a workplace that functions across both geographical and cultural lines. Focusing on leadership, change management, cross-cultural communication and sales and marketing - the curriculum covers real-world management challenges: training new employees, developing leadership skills for new managers, motivating staff, learning the customs of a new country and finding ways to bring out the best in the overall organization.

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