



## Mix Sweet with Sour: Company Leaders Manage Conflicts!

By Sonia Kook

Outskirts Press, United States, 2010. Paperback. Book Condition: New. 203 x 127 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.CCLC 2: Comprehensive Company Leadership Competencies, part two on managing communication, professional relationships and conflicts in companies and organizations. Company- and in-company leaders do not avoid- but manage conflicts on the work floor. Bridging differences can be enriching for work and team! This book and software are priceless; they describe the concepts and theories behind rise and escalation of conflicts and their crippling effects on work and people. After reading this book, leaders in companies on operational, tactical and strategic levels will not only know exactly what to do to detect escalation before it is too late, they will be able to motivate, instruct and guide their people towards mutually established bridges that take teams to an enriched level of performance. The package we offer is this book and instruction software with movie clips, real life examples, essential to understanding the whys , hows and whats . The application is important to use for understanding, communicating and mediating when there are multiple escalated conflicts. In CCLC1 we learned how to prevent conflicts and now we learn how...



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