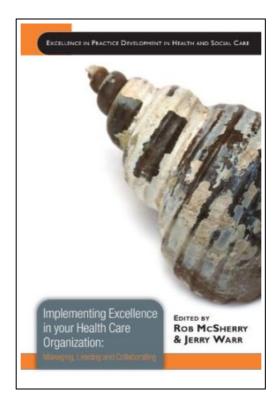
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Reviews

Great electronic book and useful one. It can be writter in straightforward terms rather than difficult to understand. Once you begin to read the book, it is extremely difficult to leave it before concluding.

(Kian Harber)

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OPEN UNIVERSITY PRESS, United Kingdom, 2011. Paperback. Condition: New. Language: English. Brand New Book. This practical book builds on the strengths of An introduction To Excellence in Practice Development in Health and Social Care, which provided essential information on practice development. This book considers practice issues in healthcare and explores the key issues and factors which influence the workings of a healthcare organization. McSherry and Warr examine how these issues can be addressed through collaborative working and user focused care and how individuals can best work to improve their healthcare services. The emphasis is on how the organization and those who work within it contribute to the excellence of the healthcare organization and the care it gives. McSherry and Warr highlight the tools and techniques that all healthcare staff need to be successful employees and what strategies managers need when ensuring excellence in practice. Topics covered include: Management and leadership Ethics Equity Governance User-involvement Team working Interprofessional excellence The book includes case examples, real-life practice and reflective exercises, as well as the key models needed to inform delivery of excellence. This book is key reading for anyone studying healthcare management, health services or other upper level courses in healthcare delivery. The focus on multiprofessional working also makes the book accessible to a wide variety of healthcare professionals.

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