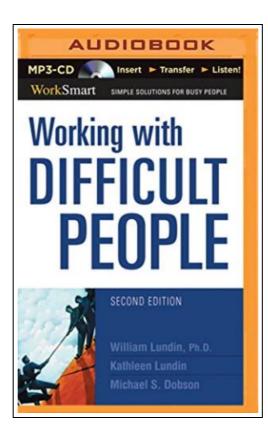
Working with Difficult People



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(Dr. Florian Runte)

WORKING WITH DIFFICULT PEOPLE



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